WASHLESKI CHIROPRACTIC & ACUPUNCTURE CENTER 4 Walter E. Foran Blvd., Ste 304 Flemington, NJ 08822

Patien	t Name:					_Date:
Address	<u></u>	City	Sta	ate	Zip Code	
H. Phon	ie	W. Phone	Ce	ell Phone	:	
Email A	Address:					
Sex M	I F Marital Statu	18 M S D W	Date of Bi	rth		Age
Occupat	tion					
Employ	er					
Emerge	ncy Contact and Phor	ne Number:				
Referred	d by:					
Have yo	ou ever received Chire	opractic Care?	Yes	No	If yes, when? _	
Name of	f most recent Chiropr	actor:				······
1. Pas	t Health History:					
А.	Surgeries:					
	Date				Type of Surger	-
R.	Previous Injury or					
		broken any bones?				
С	Allergies:					
с.	Antigits					
2. Fan	nily Health History:					
		y history of? (Please □ Strokes/TIA's □ Unknown □ Cardia	Headaches 🗆 🛛	Heart dis		

Diabetes 🗆 Other \_\_\_\_\_ 🗆 None of the above

\_

Patient Name:		Date:			
	A. Deaths in immediate family:				
	Cause of parents' or siblings' death	Age at death			
. Soc	cial and Occupational History:				
А.	Job description:				
B.	Work schedule:				
C.	Recreational activities:				
D.	Lifestyle:				
	Hobbies:				
	Level of Exercise:				
	Alcohol Use:				
	Tobacco Use:				
	Drug Use:				
	Diet:				
4. Me	edications:				
	Medication	Reason for taking			

 Patient Name:
 \_\_\_\_\_\_\_

 Date:
 \_\_\_\_\_\_\_

#### **Review of Systems**

Have you had any of the following **pulmonary** (lung-related) issues?  $\Box$  Asthma/difficulty breathing  $\Box$  COPD  $\Box$  Emphysema  $\Box$  Other  $\Box$  None of the above Have you had any of the following cardiovascular (heart-related) issues or procedures? □ Heart surgeries □ Congestive heart failure □ Murmurs or valvular disease □ Heart attacks/MIs □ Heart disease/problems 

Hypertension 
Pacemaker 
Angina/chest pain 
Irregular heartbeat 
Other  $\square$  None of the above Have you had any of the following **neurological (nerve-related)** issues? □ Visual changes/loss of vision □ One-sided weakness of face or body □ History of seizures □ One-sided decreased feeling in the face or body  $\Box$  Headaches  $\Box$  Memory loss  $\Box$  Tremors  $\Box$  Vertigo  $\Box$  Loss of sense of smell □ Strokes/TIAs □ Other \_\_\_\_ □ None of the above Have you had any of the following endocrine (glandular/hormonal) related issues or procedures? □ Thyroid disease □ Hormone replacement therapy □ Injectable steroid replacements □ Diabetes  $\Box$  Other  $\Box$  None of the above Have you had any of the following renal (kidney-related) issues or procedures? □ Renal calculi/stones □ Hematuria (blood in the urine) □ Incontinence (can't control) □ Bladder Infections  $\Box$  Difficulty urinating  $\Box$  Kidney disease  $\Box$  Dialysis  $\Box$  Other  $\Box$  None of the above Have you had any of the following **gastroenterological** (stomach-related) issues? □ Nausea □ Difficulty swallowing □ Ulcerative disease □ Frequent abdominal pain □ Hiatal hernia □ Constipation □ Pancreatic disease □ Irritable bowel/colitis □ Hepatitis or liver disease □ Bloody or black tarry stools  $\Box$  Vomiting blood  $\Box$  Bowel incontinence  $\Box$  Gastroesophageal reflux/heartburn  $\Box$  Other  $\Box$  None of the above Have you had any of the following hematological (blood-related) issues? □ Anemia □ Regular anti-inflammatory use (Motrin/Ibuprofen/Naproxen/Naprosyn/Aleve) □ HIV positive □ Abnormal bleeding/bruising □ Sickle-cell anemia □ Enlarged lymph nodes □ Hemophilia □ Hypercoagulation or deep venous thrombosis/history of blood clots □ Anticoagulant therapy □ Regular aspirin use  $\Box$  Other  $\Box$  None of the above Have you had any of the following dermatological (skin-related) issues?  $\Box$  Significant burns  $\Box$  Significant rashes  $\Box$  Skin grafts  $\Box$  Psoriatic disorders  $\Box$  Other  $\Box$  None of the above Have you had any of the following **musculoskeletal (bone/muscle-related)** issues? □ Rheumatoid arthritis □ Gout □ Osteoarthritis □ Broken bones □ Spinal fracture □ Spinal surgery □ Joint surgery □ Arthritis (unknown type) □ Scoliosis □ Metal implants □ Other □ None of the above Have you had any of the following **psychological** issues? □ Psychiatric diagnosis □ Depression □ Suicidal ideations □ Bipolar disorder □ Homicidal ideations □ Schizophrenia □ Psychiatric hospitalizations □ Other \_\_\_\_\_ □ None of the above

Is there anything else in your past medical history that you feel is important to your care here?

\_Date: \_\_\_\_\_

### HIPAA NOTICE OF PRIVACY PRACTICES

# THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

This Notice of Privacy describes how we may use and disclose your protected health information (PHI) to carry our treatment, payment or health care operations (TPO) for other purposes that are permitted or required by law. "Protected Health Information" is information about you, including demographic information that may identify you and that related to your past, present, or future physical or mental health or condition and related care services.

#### **Use and Disclosures of Protected Health Information:**

Your protected health information may be used and disclosed by your physician, our staff and others outside of our office that are involved in your care and treatment for the purpose of providing health care services to you, pay your health care bills, to support the operations of the physician's practice, and any other use required by law.

**Treatment:** We will use and disclose your protected health information to provide, coordinate, or manage your health care and any related services. This includes the coordination or management of your health care with a third party. For example, we would disclose your protected health information, as necessary, to a home health agency that provides care to you. For example, your health care information may be provided to a physician to whom you have been referred to ensure that the physician has the necessary information to diagnose or treat you.

**Payment:** Your protected health information will be used, as needed, to obtain payment for your health care services. For example, obtaining approval for a hospital stay may require that your relevant protected health information be disclosed to the health plan to obtain approval for the hospital admission.

**Healthcare Operations:** We may disclose, as needed, your protected health information in order to support the business activities of your physician's practice. These activities include, but are not limited to, quality assessment activities, employee review activities, training of medical students, licensing, marketing, and fundraising activities, and conduction or arranging for other business activities. For example, we may disclose your protected health information to medical school students that see patients at our office. In addition, we may use a sign-in sheet at the registration desk where you will be asked to sign your name and indicate your physician. We may also call you by name in the waiting room when your physician is ready to see you. We may use or disclose your protected health information, as necessary, to contact you to remind you of your appointment.

We may use or disclose your protected health information in the following situations without your authorization. These situations included as required by law, public health issues, communicable diseases, health oversight, abuse or neglect, food and drug administration requirements, legal proceedings, law enforcement, coroners, funeral directors, and organ donation. Required uses and disclosures under the law, we must make disclosures to you when required by the Secretary of the Department of Health and Human Services to investigate or determine our compliance with the requirements of Section 164.500.

#### OTHER PERMITTED AND REQUIRED USES AND DISCLOSURES WILL BE MADE ONLY WITH YOUR CONSENT, AUTHORIZATION OR OPPORTUNITY TO OBJECT UNLESS REQUIRED BY LAW.

You may revoke this authorization, at any time, in writing, except to the extent that your physician or the physician's practice has taken an action in reliance on the use or disclosure indicated in the authorization.

Signature of Patient of Representative

Date

Printed Name

\_Date: \_\_\_\_\_

### NEW PATIENT HISTORY FORM

### Symptom 1 \_\_\_\_\_

- On a scale from 0-10, with 10 being the worst, please circle the number that best describes the symptom most of the time: 1 2 3 4 5 6 7 8 9 10
- What percentage of the time you are awake do you experience the above symptom at the above intensity: 5 10 15 20 25 30 35 40 45 50 55 60 65 70 75 80 85 90 95 100
- Did the symptom begin suddenly or gradually? (circle one)
- When did the symptom begin? \_\_\_\_\_\_
  - o How did the symptom begin?
- What makes the symptom worse? (circle all that apply):
  - nothing, any movement, bending neck forward, bending neck backward, tilting head to left, tilting head to right, turning head to left, turning head to right, bending forward at waist, bending backward at waist, tilting left at waist, tilting right at waist, twisting left at waist, twisting right at waist, driving, standing, walking, running, lifting, sitting, getting up from seated position, chewing, changing positions, lying down, reading, working, exercising, laying on side in bed, other (please describe): \_\_\_\_\_\_\_
- What makes the symptom better? (circle all that apply):
  - o nothing, resting, ice, heat, stretching, exercise, walking, pain medication, muscle relaxers, chiropractic adjustments, massage, other (please describe):
- Describe the quality of the symptom (circle all that apply):
- Does the symptom radiate to another part of your body (circle one): yes no
   o If yes, where does the symptom radiate?
- Is the symptom worse at certain times of the day or night? (please circle)
   No difference Morning Afternoon Evening Night Other
- Have you received treatment for this condition and episode prior to today's visit?
  - o No
  - o Anti-inflammatory meds
  - o Pain medication
  - o Muscle relaxers
  - o Trigger point injections
  - o Cortisone injections
  - o Surgery
  - o Massage
  - o Physical Therapy
  - o Chiropractic
  - o Other \_\_\_\_\_

Patient Name:

Date:

### NEW PATIENT HISTORY FORM

### Symptom 2 \_\_\_\_\_

- On a scale from 0-10, with 10 being the worst, please circle the number that best describes the symptom most of the time: 1 2 3 4 5 6 7 8 9 10
- What percentage of the time you are awake do you experience the above symptom at the above intensity: 5 10 15 20 25 30 35 40 45 50 55 60 65 70 75 80 85 90 95 100
- Did the symptom begin suddenly or gradually? (circle one)
- When did the symptom begin? \_\_\_\_\_\_
  - o How did the symptom begin? \_\_\_\_\_
- What makes the symptom worse? (circle all that apply):
  - nothing, any movement, bending neck forward, bending neck backward, tilting head to left, tilting head to right, turning head to left, turning head to right, bending forward at waist, bending backward at waist, tilting left at waist, tilting right at waist, twisting left at waist, twisting right at waist, driving, standing, walking, running, lifting, sitting, getting up from seated position, chewing, changing positions, lying down, reading, working, exercising, laying on side in bed, other (please describe):
- What makes the symptom better? (circle all that apply):
  - o nothing, resting, ice, heat, stretching, exercise, walking, pain medication, muscle relaxers, chiropractic adjustments, massage, other (please describe):
- Describe the quality of the symptom (circle all that apply):
- Does the symptom radiate to another part of your body (circle one): yes no
   o If yes, where does the symptom radiate?
- Is the symptom worse at certain times of the day or night? (please circle)
   No difference Morning Afternoon Evening Night Other
- Have you received treatment for this condition and episode prior to today's visit?
  - o No
  - o Anti-inflammatory meds
  - o Pain medication
  - o Muscle relaxers
  - o Trigger point injections
  - o Cortisone injections
  - o Surgery
  - o Massage
  - o Physical Therapy
  - o Chiropractic
  - o Other \_\_\_\_\_

Patient Name:

Date:

### NEW PATIENT HISTORY FORM

### Symptom 3 \_\_\_\_\_

- On a scale from 0-10, with 10 being the worst, please circle the number that best describes the symptom most of the time: 1 2 3 4 5 6 7 8 9 10
- What percentage of the time you are awake do you experience the above symptom at the above intensity: 5 10 15 20 25 30 35 40 45 50 55 60 65 70 75 80 85 90 95 100
- Did the symptom begin suddenly or gradually? (circle one)
- When did the symptom begin? \_\_\_\_\_\_
  - o How did the symptom begin?
- What makes the symptom worse? (circle all that apply):
- What makes the symptom better? (circle all that apply):
  - o nothing, resting, ice, heat, stretching, exercise, walking, pain medication, muscle relaxers, chiropractic adjustments, massage, other (please describe):
- Describe the quality of the symptom (circle all that apply):
- Does the symptom radiate to another part of your body (circle one): yes no
   o If yes, where does the symptom radiate?
- Is the symptom worse at certain times of the day or night? (please circle)
   No difference Morning Afternoon Evening Night Other
- Have you received treatment for this condition and episode prior to today's visit?
  - o No
  - o Anti-inflammatory meds
  - o Pain medication
  - o Muscle relaxers
  - o Trigger point injections
  - o Cortisone injections
  - o Surgery
  - o Massage
  - o Physical Therapy
  - o Chiropractic
  - o Other \_\_\_\_\_

Date:

### NEW PATIENT HISTORY FORM

### Symptom 4 \_\_\_\_\_

- On a scale from 0-10, with 10 being the worst, please circle the number that best describes the symptom most of the time: 1 2 3 4 5 6 7 8 9 10
- What percentage of the time you are awake do you experience the above symptom at the above intensity: 5 10 15 20 25 30 35 40 45 50 55 60 65 70 75 80 85 90 95 100
- Did the symptom begin suddenly or gradually? (circle one)
- When did the symptom begin? \_\_\_\_\_\_
  - o How did the symptom begin?
- What makes the symptom worse? (circle all that apply):
  - nothing, any movement, bending neck forward, bending neck backward, tilting head to left, tilting head to right, turning head to left, turning head to right, bending forward at waist, bending backward at waist, tilting left at waist, tilting right at waist, twisting left at waist, twisting right at waist, driving, standing, walking, running, lifting, sitting, getting up from seated position, chewing, changing positions, lying down, reading, working, exercising, laying on side in bed, other (please describe):
- What makes the symptom better? (circle all that apply):
  - o nothing, resting, ice, heat, stretching, exercise, walking, pain medication, muscle relaxers, chiropractic adjustments, massage, other (please describe):
- Describe the quality of the symptom (circle all that apply):
- Does the symptom radiate to another part of your body (circle one): yes no
   o If yes, where does the symptom radiate?
- Is the symptom worse at certain times of the day or night? (please circle)
   No difference Morning Afternoon Evening Night Other
- Have you received treatment for this condition and episode prior to today's visit?
  - o No
  - o Anti-inflammatory meds
  - o Pain medication
  - o Muscle relaxers
  - o Trigger point injections
  - o Cortisone injections
  - o Surgery
  - o Massage
  - o Physical Therapy
  - o Chiropractic
  - o Other \_\_\_\_\_

Date:

### NEW PATIENT HISTORY FORM

### Symptom 5 \_\_\_\_\_

- On a scale from 0-10, with 10 being the worst, please circle the number that best describes the symptom most of the time: 1 2 3 4 5 6 7 8 9 10
- What percentage of the time you are awake do you experience the above symptom at the above intensity: 5 10 15 20 25 30 35 40 45 50 55 60 65 70 75 80 85 90 95 100
- Did the symptom begin suddenly or gradually? (circle one)
- When did the symptom begin? \_\_\_\_\_\_
  - o How did the symptom begin?
- What makes the symptom worse? (circle all that apply):
  - nothing, any movement, bending neck forward, bending neck backward, tilting head to left, tilting head to right, turning head to left, turning head to right, bending forward at waist, bending backward at waist, tilting left at waist, tilting right at waist, twisting left at waist, twisting right at waist, driving, standing, walking, running, lifting, sitting, getting up from seated position, chewing, changing positions, lying down, reading, working, exercising, laying on side in bed, other (please describe):
- What makes the symptom better? (circle all that apply):
  - o nothing, resting, ice, heat, stretching, exercise, walking, pain medication, muscle relaxers, chiropractic adjustments, massage, other (please describe):
- Describe the quality of the symptom (circle all that apply):
- Does the symptom radiate to another part of your body (circle one): yes no
   o If yes, where does the symptom radiate?
- Is the symptom worse at certain times of the day or night? (please circle)
   No difference Morning Afternoon Evening Night Other
- Have you received treatment for this condition and episode prior to today's visit?
  - o No
  - o Anti-inflammatory meds
  - o Pain medication
  - o Muscle relaxers
  - o Trigger point injections
  - o Cortisone injections
  - o Surgery
  - o Massage
  - o Physical Therapy
  - o Chiropractic
  - o Other \_\_\_\_\_

Date:

### NEW PATIENT HISTORY FORM

### Symptom 6 \_\_\_\_\_

- On a scale from 0-10, with 10 being the worst, please circle the number that best describes the symptom most of the time: 1 2 3 4 5 6 7 8 9 10
- What percentage of the time you are awake do you experience the above symptom at the above intensity: 5 10 15 20 25 30 35 40 45 50 55 60 65 70 75 80 85 90 95 100
- Did the symptom begin suddenly or gradually? (circle one)
- When did the symptom begin? \_\_\_\_\_\_
  - o How did the symptom begin?
- What makes the symptom worse? (circle all that apply):
  - nothing, any movement, bending neck forward, bending neck backward, tilting head to left, tilting head to right, turning head to left, turning head to right, bending forward at waist, bending backward at waist, tilting left at waist, tilting right at waist, twisting left at waist, twisting right at waist, driving, standing, walking, running, lifting, sitting, getting up from seated position, chewing, changing positions, lying down, reading, working, exercising, laying on side in bed, other (please describe):
- What makes the symptom better? (circle all that apply):
  - o nothing, resting, ice, heat, stretching, exercise, walking, pain medication, muscle relaxers, chiropractic adjustments, massage, other (please describe):
- Describe the quality of the symptom (circle all that apply):
- Does the symptom radiate to another part of your body (circle one): yes no
   o If yes, where does the symptom radiate?
- Is the symptom worse at certain times of the day or night? (please circle)
   No difference Morning Afternoon Evening Night Other
- Have you received treatment for this condition and episode prior to today's visit?
  - o No
  - o Anti-inflammatory meds
  - o Pain medication
  - o Muscle relaxers
  - o Trigger point injections
  - o Cortisone injections
  - o Surgery
  - o Massage
  - o Physical Therapy
  - o Chiropractic
  - o Other \_\_\_\_\_

Washleski Chiropractic & Acupuncture Center

Patient Name:

Date:

## **INFORMED CONSENT**

Please read this entire document prior to signing it. It is important that you understand the information contained in this document. Please ask questions before you sign if there is anything that is unclear.

### The nature of the Chiropractic Adjustment:

The primary treatment I use as a Doctor of Chiropractic is spinal manipulative therapy. I will use that procedure to treat you. I may use my hands or a mechanical instrument upon your body in such a way as to move your joints. This may cause an audible "pop" or "click," much as you have experienced when you "crack" your knuckles. You may feel a sense of movement.

### Analysis / Examination/Treatment:

As part of the analysis, examination, and treatment, you are consenting to the following procedures:

Spinal Manipulative Therapy Range of Motion Testing Static Surface EMG Low Level Laser Therapy Other (please explain) Palpation Orthopedic Testing Dynamic Surface EMG Flexion/Distraction Vital Signs Basic Neurological Testing Microcurrent Stimulation Acupuncture

### The material risks inherent in Chiropractic Adjustment:

As with any healthcare procedure, there are certain complications which may arise during chiropractic manipulation and therapy. These complications include but are not limited to: fractures, disc injuries, dislocations, muscle strain, cervical myelopathy, costovertebral strains and separations. Some types of manipulation of the neck have been associated with injuries of the arteries in the neck leading to or contributing to serious complications including stroke. Some patients will feel some stiffness and soreness following the first few days of treatment. I will make every reasonable effort during the examination to screen for contraindications to care, however, if you have a condition that would otherwise not come to my attention, it is your responsibility to inform me.

### The Probability of those risks occurring:

Fractures are rare occurrences and generally result from some underlying weakness of the bone which I check for during the taking of your history and during examination and X-ray. Stroke has been the subject of tremendous disagreement. The incidences of stroke are exceedingly rare and are estimated to occur between one in one million and one in five million cervical adjustments. The other complications are also generally described as rare.

### The availability and nature of other treatment options:

Other treatment options for your condition may include:

- Self-administered over-the-counter analgesics and rest
- Medical care and prescription drugs such as anti-inflammatory, muscle relaxants and pain killers
- Hospitalizations
- Surgery

If you choose to use any of the above noted "other treatment" options, you should be aware that there are risks and benefits of such options and you may wish to discuss these with your primary medical physician.

### The risks and dangers attendant to remaining untreated:

Remaining untreated may allow the formation of an adhesion and reduce mobility which may set up a pain reaction further reducing mobility. Over time this process may complicate treatment making it more difficult and less effective the longer it is postponed.

### DO NOT SIGN UNTIL YOU HAVE READ AND UNDERSTAND THE ABOVE. PLEASE CHECK THE APPROPRIATE BLOCK AND SIGN BELOW.

I have read { } or have had read to me { } the above explanation of the chiropractic adjustment and related treatment. I have discussed it with Dr. Robert Washleski and have had my questions answered to my satisfaction. By signing below I state that I have weighed the risks involved in undergoing treatment and have decided that it is in my best interest to undergo the treatment recommended. Having been informed if the risks. I hereby give my consent to that treatment.

Dated:

### Robert A. Washleski, D.C., D.A.B.C.O., LAc.

Doctor's Name

Patient's Name

Signature

Signature of Parent or Guardian (if a minor)

#### PATIENT HEALTH INFORMATION CONSENT FORM

We want you to know how your Patient Health Information (PHI) is going to be used in the office, and your rights concerning those records. Before we will begin any health care operations we must require you to read and sign this consent form stating that you understand and agree with how your records will be used. If you would like to have a more detailed account of our policies and procedures concerning the privacy of your Patient Health Information we encourage you to read the HIPPA NOTICE that is available to you at the front desk before signing this consent.

- 1. The patient understands and agrees to allow this chiropractic and acupuncture office to use their Patient Health Information (PHI) for the purpose of treatment, payment, healthcare operations, and coordination of care. As an example, the patient agrees to allow this office to submit requested PHI to the Health Insurance Company (or companies) provided to us by the patient for the purpose of payment. Be assured that this office will limit the release of all PHI to the minimum needed for what the insurance companies require for payment.
- 2. The patient has the right to examine and obtain a copy of his or her own health records at any time and request corrections. The patient may request to know what disclosures have been made and submit in writing any further restrictions on the use of the PHI. Or office is not obligated to agree to those restrictions.
- 3. A patient's written consent need only be obtained one time for all subsequent care given to the patient in this office.
- 4. The patient may provide a written request to revoke consent at any time during care. This would not affect the use of the records for the care given prior to the written request to revoke consent but would apply to any care given after the request has been presented.
- 5. For your security and right to privacy, all staff has been trained in the area of patient record privacy and a privacy official has been designated to enforce those procedures in our office. We have taken all precautions that are known by this office to assure that your records are not readily available to those who do not need them.
- 6. Patients have the right to file a formal complaint with our privacy official about any possible violations of these policies and procedures.
- 7. If the patient refuses to sign this consent for the purpose of treatment, payment and health care operations, Dr Washleski has the right to refuse to give care.

I have read and understand how my Patient Health Information will be used and I agree to these policies and procedures.

Signature of Patient: \_\_\_\_\_ Date: \_\_\_\_\_

PLEASE PRINT NAME: \_\_\_\_\_\_

The Washleski Chiropractic Center, P.C. Hunterdon County Acupuncture 4 Walter E. Foran Blvd., Suite 304 Flemington, NJ 08822 (908) 806-6171 Fax (908) 806-6433

#### **Office Policy Review**

#### Introduction

The purpose of this review is to allow us to serve you and get the best results. It is out experience that those patients who adhere to the following policies get the best results.

#### Signing In

Please sign in. When your name is called your Healthcare Assistant will direct you to the appropriate treatment room.

#### Lectures

It is mandatory that all patients attend our Patient Health Consultation. This consultation explains how the body functions, how Chiropractic and Acupuncture work and how results are consummated, Family and friends are welcome. There is no charge for the Patient Health Consultation

Classes and lectures on different aspects of health care are often scheduled and may be attended at no cost. Please bring family and friends. Look for announcements regarding classes.

#### **Canceling or Changing Appointments**

The Doctor has prepared a specific course of treatment for you to get the results we both desire. If you need to change the time of your appointment, plan to come at another time of the day. If the same day is not possible, be sure to make up the missed appointment within 1 week.

#### **Progress Evaluations and Reexaminations**

During your Treatment sequence, progress evaluations and reexaminations make take place. You will be advised of your progress and need for future care.

#### **Diets and Food Supplements**

Diets should be followed and food supplements taken as recommended by the Doctor. Any problem you may have with these recommendations should be communicated with the Doctor.

#### **Answering Service**

In the event that we are unable to answer your call our phone answering machine automatically picks up the phone. Please leave a message to include your name, phone number, time you are calling and whether or not it involves an emergency.

#### **Emergency Policy**

We realize that from time to time health emergencies arise. The Doctor calls the answering machine for messages after office hours and throughout the weekend. So if any emergency arises please call. The Doctor will call you.

#### **Referral Policy**

It makes each of us feel great that we are able to help so many. If you have a friend or relative that you feel may have a chiropractic or acupuncture problem, have them schedule an interview to talk to the Doctor at no charge. As with all our patients, if yours is a chiropractor or acupuncture problem we will let you know and, if not, be assured we will refer you to the proper specialist.

#### Hours

Monday, Tuesday, Wednesday & Friday: 9 A.M.- 12 Noon, 3 P.M.- 7 P.M.

Thursday: 3 P.M. – 7 P.M. Saturday: 8:30 A.M. – 11 A.M.

#### X-rays

X-rays are the property of the clinic. Please see the receptionist about copies or X-ray reports.

#### **Payment of Bills**

We will expect you to honor the financial arrangements you will make with our office. If you find that you cannot fulfill the agreement you have made with us, advise our financial manager immediately so new arrangements can be made. Failure of the patient to make payment or to otherwise communicate will result in prompt legal action.

#### Worker's Compensation

#### **Patient Payment**

Approved Services for injuries covered by Worker's Compensation are covered 100% by insurance

#### **Explanation of Benefits**

Worker's Compensation covers all examination, treatment and x-ray costs once care has been authorized. Your employer has the right to decide whether to grant authorization for treatment of not. Authorization can also be granted by your supervisor on the job. If authorization is refused, the patient may receive treatment using alternate payment methods and plans.

Office Policy: Patients involved in a Worker's Compensation case must bring signed authorization for treatment to our office. If signed authorization for treatment is not brought to our office by your second visit, the balance will be transferred to your account. Compensation cases that involve lawsuits are expected to be paid for by your insurance or by yourself, not your attorney or court settlement. If your insurance carrier refuses payment, due to a lawsuit pending, your will be notified and the bill will be submitted to your group health insurance or paid by you. To aid us in this matter, please notify our office as to your attorney's name and address

#### Personal Injury Patients: (car accident, home accident)

On most insurance policies there is a deductible. You are personally responsible for all services rendered until the deductible is met. Once the deductible is met our office policy requires you to pay the co-payment. Payment is expected at the time services are rendered.

#### **Insurance Patients**

For your convenience, we have a qualified insurance staff to handle your insurance claims. We ask that you fill out our insurance questionnaire and provide us with your insurance cards and drivers license so we can photocopy them. You are responsible for any deductible due, plus any co-payment. We will submit your insurance to your insurance carrier. You are responsible for any charges that the insurance carrier will not pay. Payment of your co-pay balance will be due at the time services are rendered or as per your financial agreements. Personal balances of the co-pay due cannot exceed \$100.

#### **Non-Insured Patients**

Per visit payment is due in full. We do accept cash, check, VISA and Mastercard. Services are to be paid for in the date they are rendered. It may be necessary to do a credit check.

If a need to change your financial arrangements arises, please talk to our financial manager immediately.

Our Healthcare Assistants are here to read over these office policies with you and answer any questions you may have.

The purpose of *The Washleski Chiropractic and Acupuncture Center* is to Support Each Individual in Achieving Their Optimum Health in as Many Health Paradigms as Possible. To Educate Them so that They May Understand Health and in Turn Educate Others.